



NOTICE TO THE PUBLIC

Attn: News Editor

HELB WAIVES THE KES 1,000 NON-BENEFICIARY COMPLIANCE CERTIFICATE FEE

Nairobi, 16th July 2020. Chapter VI on Leadership and Integrity of the Constitution of Kenya, 2010 requires all persons applying for public jobs to present specific compliance certificates as part of the interview process. HELB is one of the listed institutions from which interviewees seek compliance certificates. The HELB compliance certificate enables institutions to assess individuals applying for jobs in the following areas:

1. **Credit worthiness** - Having fully repaid or currently repaying their loans indicates good personal financial planning and can be trusted with organizational assets and other resources,
2. **Social responsibility** - Support in building the HELB revolving Fund to ensure the current needy students access higher education after the past beneficiaries repay outstanding loans, and
3. **Integrity** - An indication of personal responsibility and motivation for beneficiaries to service their loans.

HELB has therefore been issuing compliance certificates to non-beneficiaries of student loans at a fee of Kshs. 1,000 to defray the cost of the certificate and other administrative expenses. However, during various stakeholder engagements where HELB seeks feedback on Citizen Service Delivery, it has repeatedly come to our attention that the **charges for non-loanee compliance** certificate are perceived to be **punitive**, especially to the many unemployed youth who did not benefit from the student loans. Some of the issues that have been raised by Kenyans in various forums include but are not limited to:

1. Unemployment and Under-employment challenges,
2. Slow economic growth and escalated cost of living, and
3. Retrenchment and downsizing affecting all sectors which has been exacerbated by the Covid-19 Pandemic.

Given the foregoing issues raised by Kenyans, HELB has **stopped charging Kshs. 1,000 for issuance of the Compliance Certificate** with effect from **15th July 2020**. The HELB Compliance Certificates will now be **free of charge** and can be accessed from the HELB Website www.helb.co.ke as well as the E-Citizen Portal.

The expected impact of the waiver of payment of the compliance certificate fees include:

1. Motivation for Kenyan youth to seek their HELB compliance certificates as they seek jobs or opportunities to contribute towards building the nation; and
2. Creation of goodwill and promotion of HELB products among Kenyans as they seek compliance certificates.

This gesture is an indication that HELB remains committed to listening to feedback from stakeholders.

Mr. Charles Ringera,
HELB CEO
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Notes to the Editor **About Higher Education Loans Board**

The Higher Education Loans Board (HELB) is a state body established by an Act of Parliament – CAP 213A in 1995 mandated to provide loans, bursaries and scholarships to Kenyans pursuing higher education in recognized Kenyan Universities and Colleges and to recover the same after completion of studies to facilitate establishment of a revolving fund. The Board is therefore well aligned to Chapter 4, Section 43 (1) (f) of the Constitution of Kenya 2010, that every person has the right to education and Chapter VI on Leadership and Integrity for Public Officers.

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In case of any queries, contact **Ms. Wavi Mungala**, Head of Corporate Communication & Customer Experience on wmungala@helb.co.ke or 0708726533